

HERTFORDSHIRE COUNTY COUNCIL**COMMUNITY SAFETY & WASTE MANAGEMENT CABINET PANEL****WEDNESDAY 18 OCTOBER 2017 AT 10.00AM****WASTE MANAGEMENT PERFORMANCE INDICATOR REVIEW***Report of the Chief Executive and Director of the Environment*

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Executive Member/s:- Terry Hone, Community Safety & Waste Management

1. Purpose of report

1.1. To present the Panel with a review of waste management performance indicators, to including proposed information specific to the Household Waste Recycling Service (HWRS).

2. Summary

2.1. The Waste Management Performance monitor is currently presented to the Panel on a quarterly basis and outlines three main performance areas:

- Hertfordshire Residual Waste Treatment Programme (RWTP) project;
- Waste Disposal Authority (WDA) function (excluding RWTP) which includes performance indicators for:
 - Total household waste per household in kilograms (the lower the better);
 - Percentage of Household Waste Recycled, Composted or Re-used (the higher the better);
 - Percentage of Local authority collected waste landfilled (the lower the better);
- Hertfordshire Household Waste Recycling Service (HWRS).

2.2. During discussion at the Panel meeting in June 2017 Members questioned the format of future reports and if they could be adapted to be more in line with the annual performance report provided by the Community Safety Team, for example, to include more graphs and detailed breakdown of the statistics. It was also agreed that county council indicators including performance and Health and Safety aspects of the HWRS should receive greater prominence.

Members also highlighted the issue that some of the current indicators are largely outside the direct control of the county council and therefore of limited relevance although it was recognised they may still need reporting as part of wider requirements.

- 2.3. A revised set of performance indicators and examples of information that can be generated are set out below and in the appendices to this paper for the Panel's consideration.

Recommendations

- 2.4. The Panel are requested to comment on and agree the proposed set of waste management indicators.
- 2.5. The Panel are asked to agree the suggested reporting frequency of the waste management indicators.

4. Background

3. Revised indicators

- 3.1. It is proposed to revise the cycle of performance reporting to a six monthly report supported by the Hertfordshire Waste Partnership annual report which presents comprehensive and wide ranging annual waste performance data.
- 3.2. Timing of the six monthly reports would be set to meet scheduled Panel meetings but also to ensure availability of current and up to date data for the reporting period. Reporting will take place in Q1 (April to June – actual dates subject to Panel calendar) and Q3 (October to December).
- 3.3. Due to the availability of certain data (for example annual recycling rates) not all indicators will be presented in each report. The content of each report is highlighted below.

Waste Disposal Authority indicators

- 3.4. As final figures and national / regional data reported by DEFRA are not confirmed and reported until Q3 each year this report, to be presented in Q3 (October to December), will include annual updates for:
 - Waste Disposal Authority (WDA) function (excluding RWTP) which includes performance indicators for:
 - Total Residual Waste per household in kilograms (the lower the better) – this is a change to the indicator previously reported (total household waste per household) to match regional and national statistics produced by DEFRA - figure 1 in appendix A;
 - Percentage of Household Waste Recycled, Composted or Re-used (the higher the better) - figure 2 in appendix A;

- Percentage of Local authority collected waste landfilled (the lower the better) - figure 3 in appendix A;
- It is also proposed that this report will include information on historical patterns in Local Authority Collected Waste -figure 4 in appendix A.

In addition the indicators below will be reported twice a year with updates for the period April to September presented with the annual indicators in Quarter 3(October to December) and updates for the period October to March reported in Qu (April to June):

- Hertfordshire Residual Waste Treatment Programme (RWTP) Project – a written update on progress;
- Hertfordshire Household Waste Recycling Centre (HWRC) Service indicators for:
 - HWRC Visitor and tonnage patterns (figure 1 in appendix B). It should be noted that, post the introduction of the Automatic Number Plate Recognition (ANPR) camera systems across the majority of the network, officers will be able to more accurately assess visitor numbers in the future and this will form part of the statistics provided to Members;
 - Customer Satisfaction - 'Mystery Shopper' audit - figure 2 in appendix B;
 - The number of recorded Complaints relating to service delivery received from Centre Users. This would include those responses that require a formal response by either the Contractor or Council - figure 3 in appendix B;
 - The number of non-scheduled Centre closures - figure 4 in appendix B. As above, this indicator will be produced from data generated by the ANPR system and will highlight levels of servicing during opening hours.
 - Health & safety indicators e.g. reports of injuries e.g. loss of time injuries and recorded near misses - figure 5 in appendix B.

Hertfordshire Waste Partnership (HWP) performance indicators

- 3.5. The waste management unit collates and validates the data that is used to provide information to the HWP. While this information would not address the request for specific county council information, it does provide a detailed breakdown of overall performance in the County by district or borough and will be of interest to the Panel.

- 3.6. Selected HWP information for 2016/17 is shown in Appendix C. It is proposed to provide this information to the Panel on a six monthly basis to highlight projected performance across the year, including regional comparisons. The data is based on WasteDataFlow figures (the web based system for municipal waste data reporting by UK local authorities to government) that are reported quarterly but remain provisional until the annual outturn is confirmed in October. Until the final outturn is confirmed, previous information may slightly differ when compared retrospectively.

Hertfordshire Waste Partnership (HWP) Annual Report

- 3.7. Noting the specific request for similar reporting to the annual Community Safety Report presented to Panel at the last meeting, Members are reminded that an overview of annual performance and highlights of the previous year are contained in the HWP Annual report. This detailed and informative report is reported to Panel in quarter 4 each year and a link to the 2015/16 report is below.

<https://www.hertfordshire.gov.uk/media-library/documents/waste/waste-partnership-meeting-docs/hwp-annual-report-2015-16.pdf>

4. Financial Implications

- 4.1 As all the information currently used to inform the indicators and data in the appendices is already collected and analysed there are no financial implications arising from this report.

5. Equalities implications

- 5.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equality implications of the decision that they are making.
- 5.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EQiA) produced by officers.
- 5.3 The Equality Act 2010 requires the County Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 5.4 No equality implications have been identified in relation to this report.

Background Documents

Link to minutes from Community Safety & Waste Management Cabinet Panel Meeting – 27 June 2017:

<http://cmis.hertfordshire.gov.uk/hertfordshire/Calendarofcouncilmeetings/tabid/70/ctl/ViewMeetingPublic/mid/397/Meeting/741/Committee/53/Default.aspx>

Appendix A – WDA Performance Indicators

Appendix B - Household Waste Recycling Centres

Appendix C – HWP Performance Information

Are included within the report.

Appendix A – WDA Performance Indicators

The information below is provided to give an indication of an alternative way data for the performance of the WDA can be presented. This will be supplemented with commentary on each of the indicators as required.

Waste Disposal Authority function

Figure 1- Residual waste per household (lower the better)

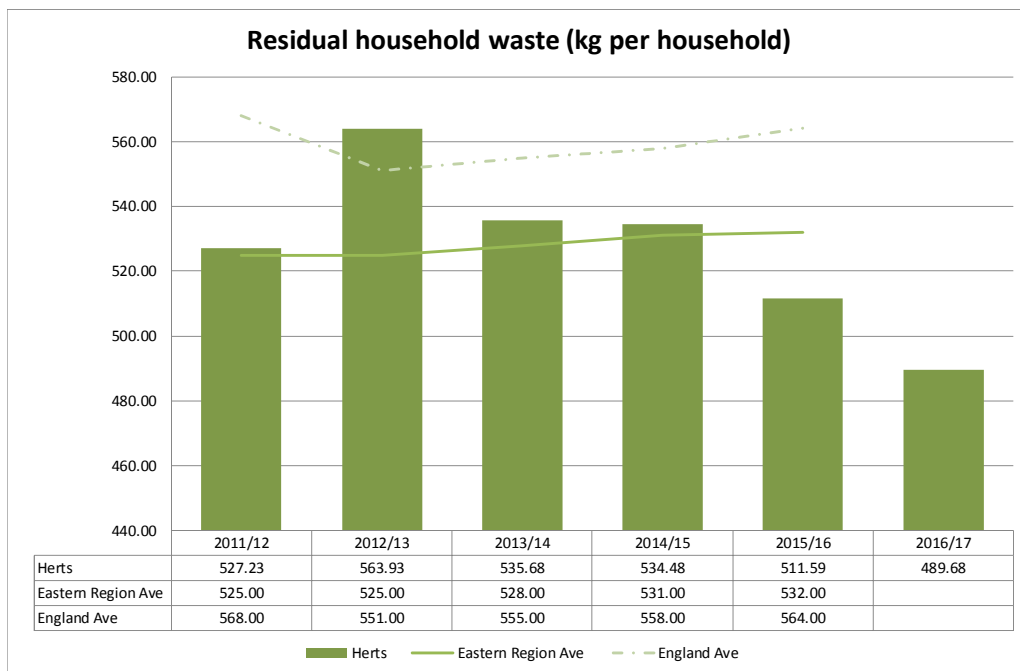


Figure 2 - Percentage of household waste recycled, composted or reused (higher the better)

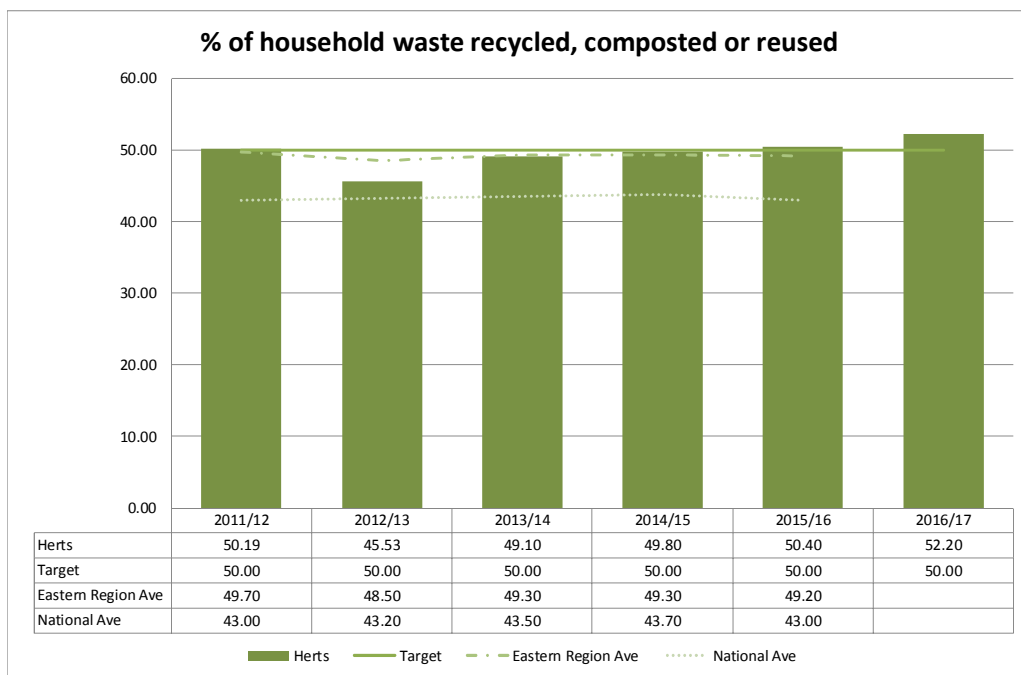


Figure 3 - Percentage of Local Authority Collected Waste (LACW) sent to landfill (lower the better)

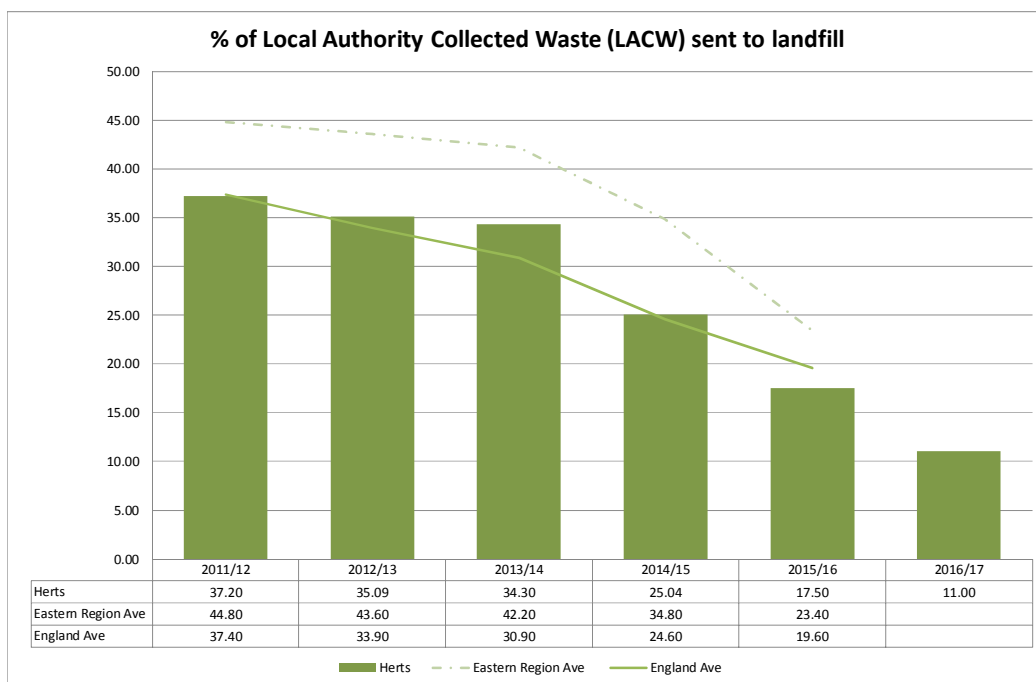
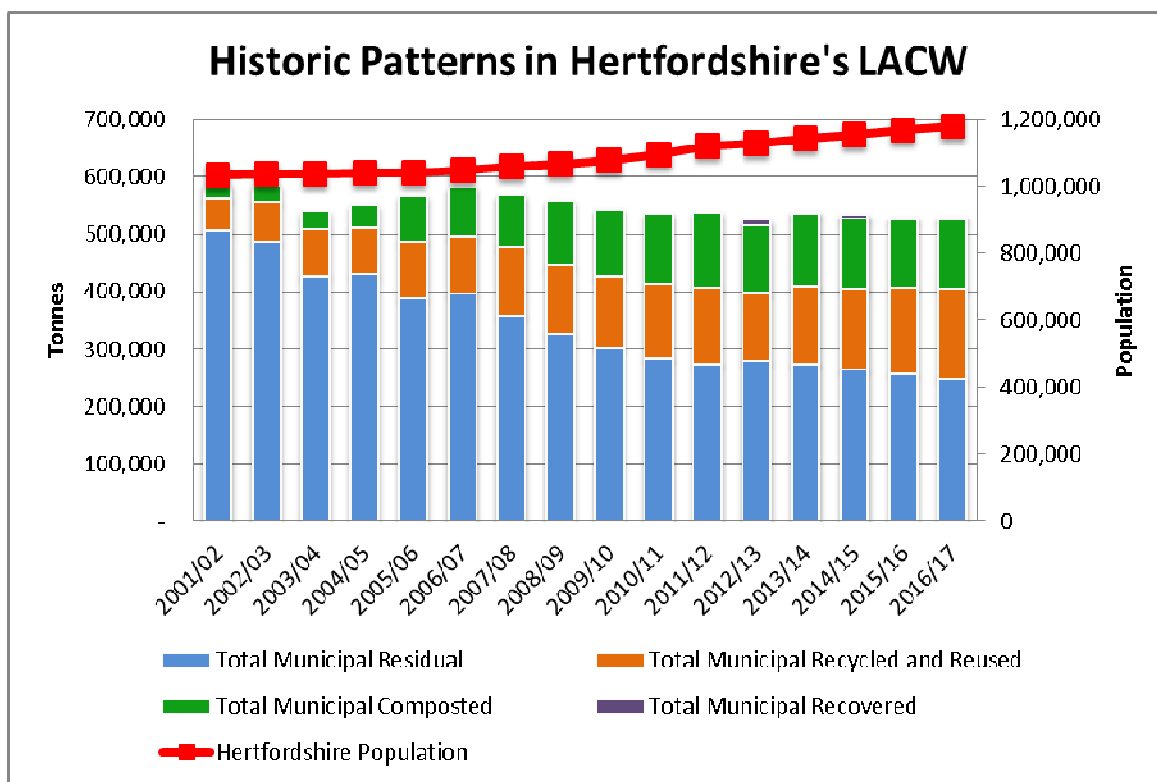


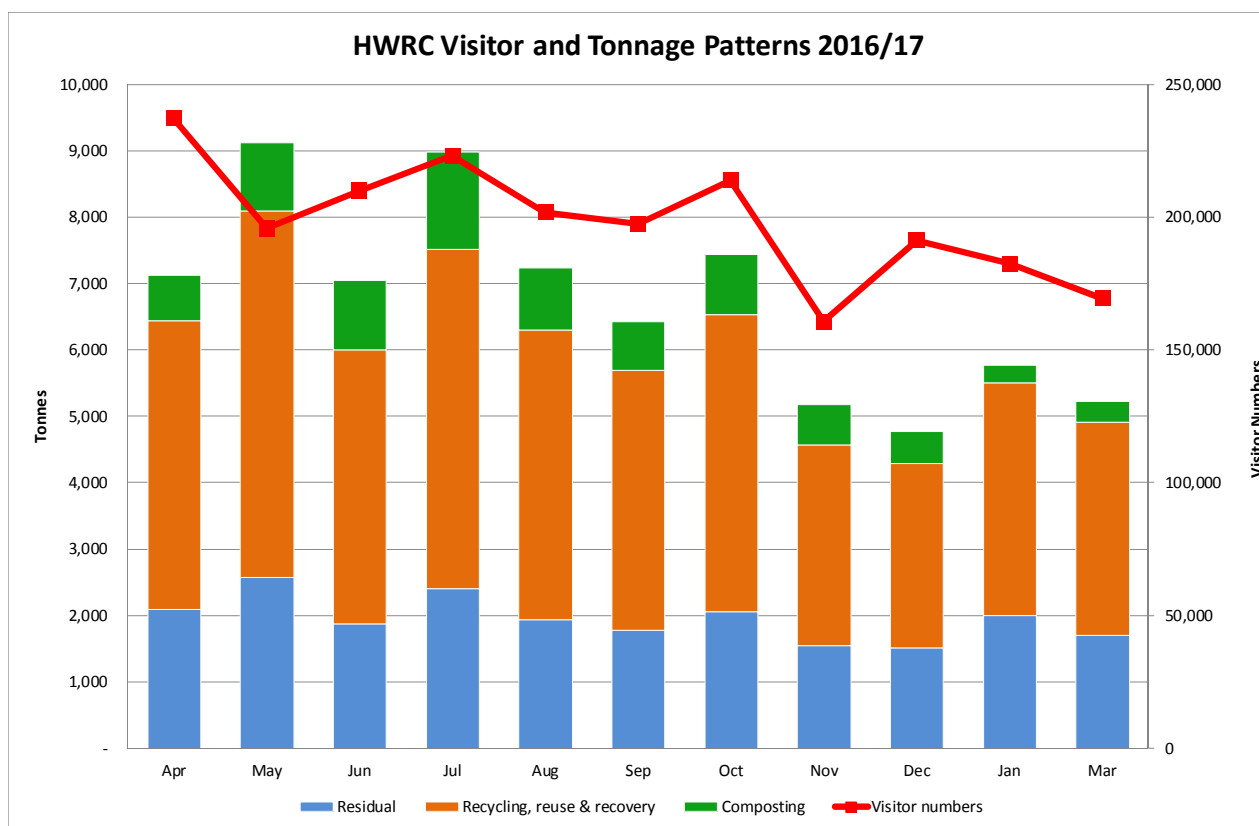
Figure 4 - Historical patterns in Local Authority Collected Waste

This graph, that would be updated annually, highlights the growth in population compare to a decline in the amount of waste produced. It also highlights a reduction in the amount of waste sent for disposal and an increase in recycling and composting.



Appendix B - Household Waste Recycling Centres

Figure 1 - HWRC visitor and tonnage patterns – This graph highlights monthly visitor numbers to all HWRC compared to the amount and type of wastes deposited on site. This graph could be updated six monthly and include the latest figures for 2017/18.



This highlights that in general tonnages increase / decrease in line with visitor number. However, higher visitor numbers and lower tonnages in April suggest they residents are “spring cleaning” i.e. clearing items or relative low weigh quantity whereas in May visitor numbers decline but tonnages increase, suggesting heavier waste such as green garden waste.

Figure 2 - Customer satisfaction mystery shopper results – On a monthly basis, representatives from HCC and Amey (that are independent from the contract) visit three selected HWRCs to conduct a visual inspection of the site and ask questions of the contracted operators staff (e.g. where should a certain item go or questioning policy). The results of this are recorded as a satisfaction score out of 100. Amey must achieve a minimum score of 80 in this KPI.

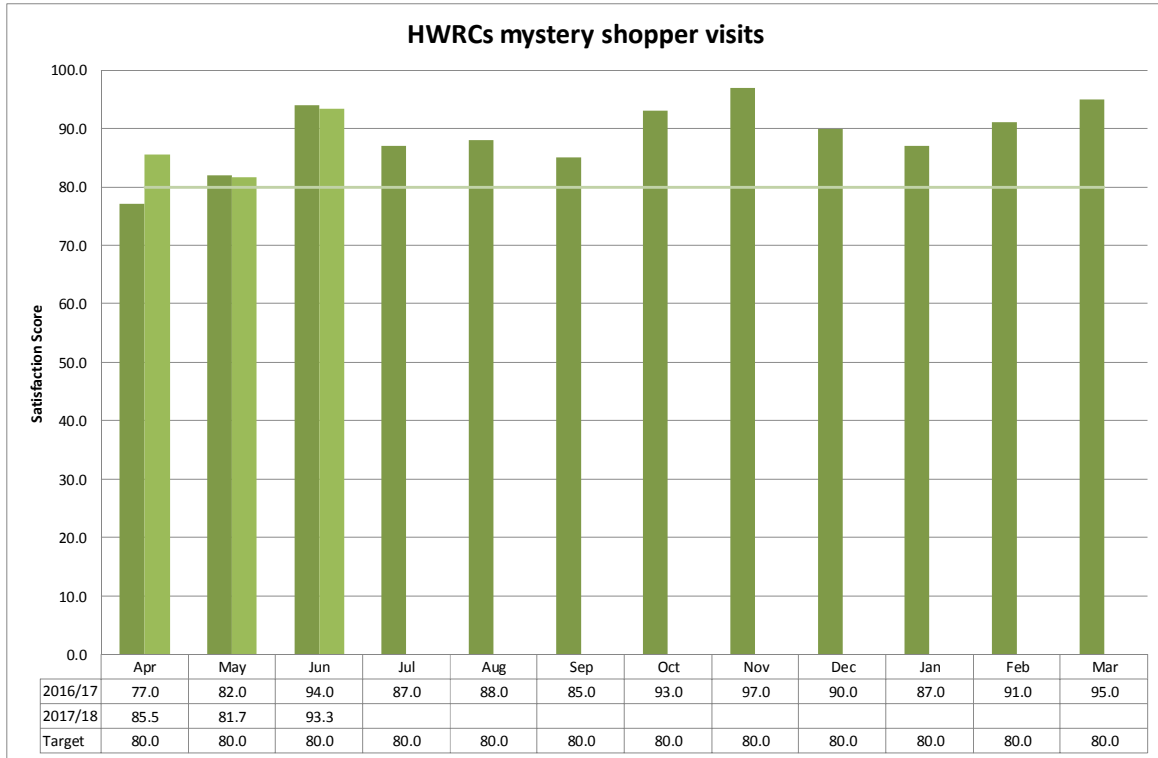
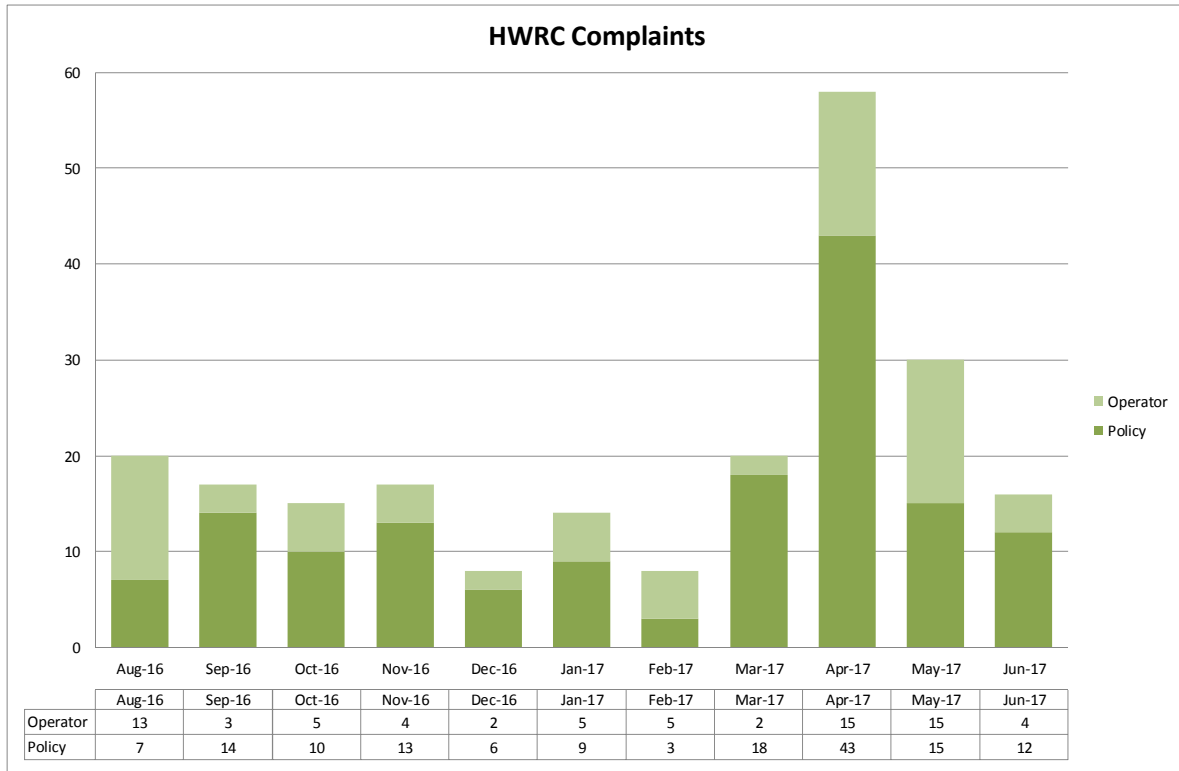


Figure 3 - Number of recorded complaints requiring a formal response by the Contractor or Council – This indicator highlights the number of formal complaints received broken down between policy complaints (e.g. opening hours or van permit policy) and operational complaints (e.g. staff attitude), although in practise a number of complaints regarding operator attitude stem from initial issues with policy. To provide some perspective, the centres receive in the region of 2.5 million visitors per annum.



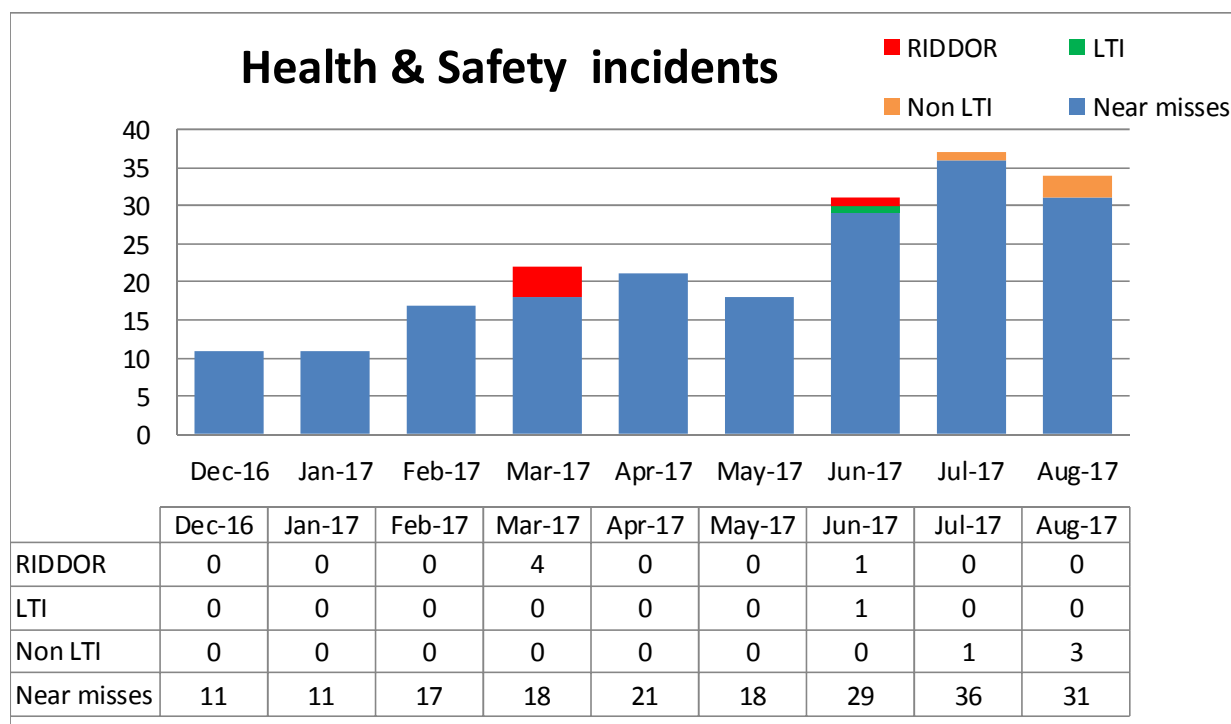
To provide some context the peak of complaints received in April 17 (58) represents 0.03% of service users based on 2.5m visits per annum.

Figure 4 - Number of unscheduled Household Waste Recycling Centre closures (lower the better) – This indicator will highlight instances where sites have closed temporarily during opening hours for container servicing, therefore highlighting when usage exceeds available capacity. Data is currently being compiled through the new ANPR camera system and will be presented in future reports.

Figure 5 - HWRC Health and Safety incidents – this indicator records reports of:

- **Non Lost Time Injuries (Non LTI)** - where a member of the public operative or has sustained an injury (in the case of the operative it has not caused them to take time of work);
- **Lost Time Injuries (LTI)** where an operative has sustained a relatively minor injury but cannot continue his / her duties;
- **RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences Regulation)** reportable injuries (for example, amputations, any injury likely to lead to permanent loss or reduction in sight, non-fatal accidents to non-workers (e.g. members of the public), certain occupational diseases and accidents that result in an employee or self-employed person being away from work, or unable to perform their normal work duties, for more than seven consecutive days as the result of their injury);
- **Near misses** – where operatives of member of public report incidents that could have resulted in accidents / injuries.

It is proposed to present this as actual numbers across a rolling year along with comments regarding the type and reason for the injury.



Notes

- In July an operative was assaulted by a member of public when he was refused permission to tip or walk waste onto site from his large van.
- In August one operative managed to hit himself in the head with a piece of worktop and two injuries to members of public: one slipped whilst flattening card and one cut their hand whilst disposing of a Large Domestic Appliance.

Appendix C – HWP Performance Information

Figure 1 – Summary of Hertfordshire’s performance, including all 10 WCAs and the WDA.

HWP Dashboard 2016/17 Qtrs 1 - 4 (final)			
Tonnages (Q1 - Q4)	2016/17	2015/16	Difference
Recycling (inc. re-use)	137,158	131,839	5,319
Organics (Garden & Food)	121,018	116,795	4,223
Residual	236,495	244,970	-8,475
Total household Waste	494,671	493,604	1,067
Non Compostable Materials (Q1 & Q2)	2016/17	2015/16	Difference
Quarter 1	10.16	252.56	-242.4
Quarter 2	6.08	185.29	-179.2
Quarter 3	5.04	398.08	-393.0
Quarter 4	82.52	280.18	-197.7
Totals...	103.80	1,116.11	-1,012.31
Performance Indicators (Q1 - Q4)	2016/17	2015/16	Difference
Dry Recycling Rate (BV82a)	27.7%	26.7%	1.0%
Composting Rate (BV82b)	24.5%	23.7%	0.8%
Overall Recycling Rate (NI192)	52.2%	50.4%	1.8%
Recycling waste per household (kgs)	283.99	277.07	6.9
Composting per household (kgs)	250.58	245.45	5.1
Residual waste per household (kgs)	489.68	514.82	-25.1
Total household waste per household	1,024.25	1,037.33	-13.1

Figure 2 – Overview of performance broken down into individual WCAs and Herts CC (HWRCs)

BROXBOURNE					DACORUM					EAST HERTS				
Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend
Dry Recycling	6,478	7,469	991	↑	Dry Recycling	13,381	13,554	173	↑	Dry Recycling	12,462	12,845	383	↑
Composting	8,108	7,767	-341	↓	Composting	13,948	15,176	1,228	↑	Composting	14,056	14,782	726	↑
Residual waste	21,579	21,821	242	↑	Residual waste	28,310	27,547	-763	↓	Residual waste	28,151	26,383	-1,768	↓
Totals...	36,165	37,057	892	↑	Totals...	55,639	56,277	638	↑	Totals...	54,669	54,010	-659	↓
Overall Recycling Rate	40.3%	41.1%	0.8%	↑	Overall Recycling Rate	49.1%	51.1%	1.9%	↑	Overall Recycling Rate	48.5%	51.2%	2.6%	↑
HERTSMERE					NORTH HERTS					ST ALBANS				
Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend
Dry Recycling	7,517	7,944	427	↑	Dry Recycling	13,256	13,603	347	↑	Dry Recycling	12,418	13,353	935	↑
Composting	8,590	8,771	181	↑	Composting	15,139	15,547	408	↑	Composting	14,529	16,532	2,003	↑
Residual waste	22,428	21,812	-616	↓	Residual waste	20,888	20,317	-571	↓	Residual waste	24,713	22,072	-2,641	↓
Totals...	38,535	38,527	-8	↓	Totals...	49,283	49,467	184	↑	Totals...	51,660	51,957	297	↑
Overall Recycling Rate	41.8%	43.4%	1.6%	↑	Overall Recycling Rate	57.6%	58.9%	1.3%	↑	Overall Recycling Rate	52.2%	57.5%	5.4%	↑
STEVENAGE					THREE RIVERS					WATFORD				
Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend
Dry Recycling	6,481	6,155	-326	↓	Dry Recycling	9,377	10,245	868	↑	Dry Recycling	7,342	8,069	727	↑
Composting	6,228	6,331	103	↑	Composting	10,995	10,690	-305	↓	Composting	5,885	6,184	299	↑
Residual waste	19,285	18,925	-360	↓	Residual waste	13,934	12,883	-1,051	↓	Residual waste	19,774	19,008	-766	↓
Totals...	31,994	31,411	-583	↓	Totals...	34,306	33,818	-488	↓	Totals...	33,001	33,261	260	↑
Overall Recycling Rate	39.7%	39.8%	0.03%	↓	Overall Recycling Rate	59.4%	61.9%	2.5%	↑	Overall Recycling Rate	40.1%	42.9%	2.8%	↑
WELWYN HATFIELD					HERTS COUNTY COUNCIL									
Category	2015/16	2016/17	Change	trend	Category	2015/16	2016/17	Change	trend					
Dry Recycling	8,766	9,377	611	↑	Dry Recycling	34,361	34,545	184	↑					
Composting	11,057	11,306	249	↑	Composting	8,259	7,931	-328	↓					
Residual waste	21,031	18,323	-2,708	↓	Residual waste	24,876	27,403	2,527	↑					
Totals...	40,854	39,006	-1,848	↓	Totals...	67,496	69,879	2,383	↑					
Overall Recycling Rate	48.5%	53.0%	4.5%	↑	Overall Recycling Rate	63.1%	60.8%	-2.4%	↓					

Figure 3 - Regional Comparisons and High Profilers

NI 191 - the amount of residual household waste per household (kg/household)
 NI 192 - the percentage of household waste sent for re-use, recycling or composting
 NI 193 - percentage of municipal waste sent to landfill
 BV82a - the amount of household waste recycled not including re-use
 BV82b - the amount of household waste composted

Sources - data taken from the Wastedataflow report facility for NI 191, 192, 193 & Bv82a & b

Regional	NI 191						Trend last 12 months	NI 192						Trend last 12 months	NI 193						Trend last 12 months	BV82a						Trend last 12 months	BV82b						Trend last 12 months
	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16		---	2011/12	2012/13	2013/14	2014/15	2015/16		2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	
Bedfordshire	679	662	645	661	669	673	↑	39.1%	38.2%	39.1%	38.3%	37.9%	37.5%	↓	54.7%	53.2%	55.3%	23.2%	38.7%	38.9%	↑	22.3%	22.2%	21.7%	21.2%	21.7%	20.6%	↓	16.7%	16.0%	17.3%	17.0%	16.5%	16.8%	↑
Buckinghamshire	631	620	570	520	488	505	↑	45.1%	45.3%	47.7%	54.0%	57.0%	55.5%	↓	57.8%	57.6%	55.3%	49.9%	46.7%	35.7%	↓	24.7%	23.5%	27.6%	30.9%	30.6%	30.6%	---	19.9%	21.3%	19.9%	22.8%	26.2%	24.6%	↓
Cambridgeshire	509	476	500	477	470	478	↑	54.2%	55.8%	53.9%	56.4%	58.2%	57.3%	↓	41.5%	36.1%	39.4%	38.9%	22.1%	30.6%	↑	26.6%	29.0%	27.4%	28.3%	28.5%	29.0%	↑	27.0%	26.2%	25.8%	26.1%	28.1%	26.6%	↓
Central Beds	494	510	499	518	542	553	↑	51.6%	51.1%	50.7%	49.7%	48.5%	45.0%	↓	46.3%	46.1%	40.0%	21.7%	32.8%	20.6%	↓	29.7%	30.5%	30.0%	29.5%	27.9%	25.0%	↓	21.9%	20.7%	20.7%	20.3%	20.2%	19.9%	↓
Dorset	472	492	482	452	451	415	↓	52.9%	50.9%	50.3%	53.9%	54.4%	58.5%	↑	43.6%	38.8%	36.1%	26.6%	23.2%	23.3%	↑	28.6%	23.9%	25.0%	26.4%	27.7%	28.9%	↑	23.9%	26.6%	24.9%	29.5%	25.8%	28.6%	↑
Essex	548	516	503	528	532	539	↑	49.9%	51.8%	51.9%	51.1%	51.1%	51.1%	---	52.1%	50.4%	49.9%	50.6%	46.5%	29.2%	↓	29.0%	28.6%	28.3%	27.9%	28.0%	28.8%	↑	20.9%	23.1%	23.9%	23.3%	23.0%	22.0%	↓
Gloucestershire	544	512	498	507	533	525	↓	46.2%	47.2%	48.1%	48.1%	47.4%	48.1%	↑	56.3%	55.2%	53.9%	54.0%	52.3%	52.1%	↓	25.6%	25.9%	26.4%	26.8%	25.3%	26.1%	↑	20.4%	21.2%	24.5%	21.2%	21.8%	20.9%	↓
Hampshire	642	623	625	655	657	655	↓	39.7%	40.5%	38.7%	37.7%	38.0%	39.1%	↑	8.9%	8.1%	6.3%	6.2%	5.2%	6.1%	↑	25.0%	24.2%	23.7%	22.5%	22.1%	24.1%	↑	14.1%	15.7%	14.2%	14.5%	14.8%	13.8%	↓
Hertfordshire	546	527	564	535	534	512	↓	48.5%	50.4%	45.5%	49.3%	49.4%	50.4%	↑	45.1%	37.1%	36.1%	35.3%	26.5%	18.0%	↓	23.1%	23.3%	21.2%	23.6%	24.9%	20.4%	↓	25.1%	26.8%	24.1%	25.4%	24.3%	23.7%	↓
Kent	665	616	598	581	567	585	↑	39.0%	41.1%	41.0%	43.7%	43.6%	44.1%	↑	29.1%	22.5%	21.0%	18.2%	11.1%	6.5%	↓	25.0%	25.3%	24.8%	25.5%	25.9%	25.5%	↓	13.9%	15.9%	16.3%	18.1%	19.7%	18.6%	↓
Lancashire	559	537	512	521	532	496	↓	46.1%	46.8%	47.6%	47.4%	47.3%	51.6%	↑	54.2%	51.6%	45.2%	40.3%	39.4%	31.0%	↓	28.7%	28.3%	27.6%	28.2%	27.6%	28.5%	↑	17.2%	18.4%	20.5%	19.2%	19.5%	22.9%	↑
Luton	711	703	687	691	681	694	↑	35.0%	32.5%	33.6%	33.3%	34.4%	33.2%	↓	49.9%	51.4%	62.6%	64.8%	51.2%	39.9%	↓	23.1%	21.5%	22.4%	21.9%	22.7%	21.9%	↓	10.9%	10.9%	10.9%	10.7%	10.9%	10.2%	↓
Norfolk	526	511	522	536	542	520	↓	45.0%	45.3%	43.8%	42.7%	43.2%	45.8%	↑	54.9%	54.3%	46.4%	45.7%	37.9%	26.0%	↓	27.5%	27.0%	25.7%	23.8%	23.2%	26.0%	↑	17.4%	18.2%	18.1%	18.8%	19.9%	19.5%	↓
Somerset	513	486	493	498	492	489	↓	50.9%	50.9%	50.3%	50.1%	52.2%	52.9%	↑	51.9%	48.1%	48.6%	48.1%	46.3%	45.9%	↓	27.3%	26.1%	26.0%	26.8%	28.2%	28.7%	↑	23.2%	24.6%	24.1%	23.1%	23.5%	23.6%	↑
Surrey	583	522	504	540	519	494	↓	46.4%	51.5%	52.1%	51.9%	53.2%	55.0%	↑	32.4%	15.0%	9.8%	10.5%	6.0%	6.0%	---	27.3%	28.9%	29.3%	29.0%	27.5%	30.8%	↑	19.1%	22.5%	22.7%	23.0%	23.5%	23.9%	↑
Suffolk	498	481	479	484	490	492	↑	53.8%	53.2%	52.4%	53.0%	53.1%	53.0%	↓	37.2%	40.7%	48.2%	47.3%	20.9%	1.0%	↓	30.7%	30.3%	28.9%	29.8%	29.4%	30.5%	↑	23.0%	22.9%	23.3%	23.1%	23.5%	22.4%	↓
Average	570	550	543	544	544	539	↓	46.4%	47.0%	46.7%	47.5%	48.0%	48.6%	↑	44.8%	41.6%	40.9%	36.3%	31.7%	25.7%	↓	26.5%	26.2%	26.0%	26.4%	26.3%	26.6%	↑	19.7%	20.7%	20.7%	21.0%	21.3%	21.1%	↓

Figure 4 – Regional league tables at a glance

NI 191 - the amount of residual household waste per household (kg/household)
 NI 192 - the percentage of household waste sent for re-use, recycling or composting
 NI 193 - percentage of municipal waste sent to landfill

Sources - data taken from the Wastedataflow report facility for NI 191, 192, 193 & Bv82a & b

NI 191							NI 192							NI 193						
2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17
Dorset	Cambs	Suffolk	Dorset	Dorset	Dorset	Data not available yet	Cambs	Cambs	Cambs	Cambs	Cambs	Dorset	Data not available yet	Hants	Hants	Hants	Hants	Hants	Suffolk	Data not available yet
Cambs	Suffolk	Dorset	Cambs	Cambs	Cambs		Suffolk	Suffolk	Suffolk	Bucks	Bucks	Cambs		Kent	Surrey	Surrey	Surrey	Surrey	Surrey	
Suffolk	Somerset	Somerset	Suffolk	Bucks	Somerset		Dorset	Essex	Surrey	Dorset	Dorset	Bucks		Surrey	Kent	Kent	Kent	Kent	Hants	
Somerset	Dorset	Gloucs	Somerset	Suffolk	Suffolk		Central Bed	Surrey	Essex	Suffolk	Surrey	Surrey		Suffolk	Cambs	Dorset	Central Bed	Suffolk	Kent	
Gloucs	Central Bed	Central Bed	Gloucs	Somerset	Surrey		Somerset	Central Bed	Central Bed	Surrey	Suffolk	Suffolk		Cambs	Herts	Herts	Beds	Cams	Herts	
Central Bed	Norfolk	Cambs	Central Bed	Surrey	Lancs		Essex	Somerset	Dorset	Essex	Somerset	Somerset		Dorset	Dorset	Cambs	Dorset	Dorset	Central Bed	
Bucks	Gloucs	Essex	Bucks	Lancs	Bucks		Herts	Dorset	Somerset	Somerset	Essex	Lancs		Herts	Suffolk	Central Bed	Herts	Herts	Dorset	
Lancs	Essex	Surrey	Lancs	Essex	Herts		Surrey	Herts	Gloucs	Central Bed	Herts	Essex		Central Bed	Central Bed	Lancs	Cambs	Central Bed	Norfolk	
Essex	Surrey	Lancs	Essex	Gloucs	Norfolk		Gloucs	Gloucs	Bucks	Herts	Central Bed	Herts		Luton	Somerset	Norfolk	Lancs	Norfolk	Essex	
Herts	Herts	Norfolk	Herts	Herts	Glouc		Lancs	Lancs	Lancs	Gloucs	Gloucs	Glouc		Somerset	Essex	Suffolk	Norfolk	Beds	Cambs	
Norfolk	Lancs	Herts	Norfolk	Central Bed	Essex		Bucks	Norfolk	Herts	Lancs	Lancs	Norfolk		Essex	Luton	Somerset	Suffolk	Lancs	Lancs	
Surrey	Kent	Bucks	Surrey	Norfolk	Central Bed		Norfolk	Bucks	Norfolk	Kent	Kent	Central Bed		Lancs	Lancs	Essex	Somerset	Somerset	Bucks	
Kent	Bucks	Kent	Kent	Kent	Kent		Hampshire	Kent	Kent	Norfolk	Norfolk	Kent		Beds	Beds	Gloucs	Bucks	Essex	Beds	
Hants	Hants	Hants	Hants	Hants	Hants		Beds	Hampshire	Beds	Beds	Hampshire	Hants		Norfolk	Norfolk	Beds	Essex	Bucks	Luton	
Beds	Beds	Beds	Beds	Beds	Beds		Kent	Beds	Hampshire	Hampshire	Beds	Beds		Gloucs	Gloucs	Bucks	Gloucs	Luton	Somerset	
Luton	Luton	Luton	Luton	Luton	Luton		Luton	Luton	Luton	Luton	Luton	Luton		Bucks	Bucks	Luton	Luton	Gloucs	Glouc	

High Performers